## <u>Logging on to the Global OpenNet (GO) system from a PlayBook:</u>

- 1. Navigate to the Blackberry App World Icon on the Playbook.
- 2. Search for the Citrix Receiver and select the Citrix Receiver App for download.
- 3. **Tap** on "Add Account" to setup your Citrix Receiver's connection to the GO System.
- 4. Enter "https://cag.state.gov" in the "Address" field and tap on the "Next" button.
- 5. The Playbook will verify the URL entered in the "Address" field.
- 6. **Enter** the following **parameters** to finalize the Citrix Receiver configuration:

Description
The name used to identify the connection to the GO System

• **Domain** Active Directory Domain

• Username Active Directory (AD) User ID

Password No info is required (AD User Password)

• **Security Token** Slide the tab from the "Off" to the "On" position.

- 7. **Tap** on "**Domain + Security Token**" to enable the two-factor authentication for Domain and RSA Token authentication.
- 8. **Tap** on the "Save" button in the upper right-hand corner to finalize the Citrix Receiver configuration.
- 9. Next, **enter** the appropriate **credentials** when prompted in order to be granted access to the GO System, and then **click OK**.

Username The user name (AD User ID) assigned to log into OpenNet
Password The password (AD Password) created to log into OpenNet

• **Token** The PIN code + RSA token-generated pass code

or

SafeWord (Fob) token-generated pass code

10. The Playbook will then open the "GO" Citrix Receiver. **Tap on** the "**Apps**" **tab** to access the User Desktop icon(s).

## Logging Off of Global OpenNet (GO) system from a PlayBook:

1. After using GO, in order to logout of the GO user desktop, **tap** on the **start menu** at the bottom left of your screen; then **tap** on "**Log Off**".

After you have logged out of your GO user desktop, the **GO Citrix session** is still **active**, and it is therefore **very important** to **Log Off completely** after using the GO system; otherwise, the session will remain open in the system, tying up servers, blocking access for others, and possibly compromising security.

2. After you Log Off of the GO User Desktop as indicated in Step 1 above, the Citrix Receiver Desktop screen will appear. **Tap** on the **Log Off** button to end the Citrix session.

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